



**Bookings for ALL  
Sydney Suburbs CALL:  
1300 720 240**

# Water Damage

Water damage arises from possibly fire damage, broken plumbing, malfunctioning appliances and storms & floods.

Depending on the damage, some water can be hazardous (flood & sewerage) so prompt treatment to water and DRY your property should be done. Even clean water can generate mildew and other bacterial growth if neglected.

### UNIPRO\* Water Removal System

Carpet Cleaners have developed a 3 stage method named UNIPRO\* for cleaning water damaged carpets, rugs or hard floors.

**STAGE 1.** We will arrive at your property and remove about 95% of the water from your carpet, rug or hard floor. During this extraction period - special synthetic drying agents (in the case of carpets) are injected that will enhance the capillary drying action, whilst preventing mould and fungus to form which may cause unhealthy conditions.

Depending on the type of underlay and residual water this may be sufficient for your carpet to dry within 24-hours without any further problems.

For this service we charge \$295.00, which includes travel time and 30-minutes operational time. If more operational time is required to achieve a satisfactory result - a rate of \$95.00 per 15-minutes is charged.

In the case of water effected Oriental and Persian machine & hand made rugs, we have an EMERGENCY collection service to pick up your rugs and deliver them to our Sydney plant.

At our plant your rugs are dried in a controlled environment so that any possible damage can be minimised. Once dry, we then report the condition to you and inform you of any professional services needed to restore your rug to its original condition.

**STAGE 2.** If your carpets are water damaged and there are more problems due to water leaking from wall cavities and porous materials then additional drying methods must be introduced.

This is done by installing one or more powerful AIR MOVERS to accelerate the drying process. Fitted carpets, carpet underlay or the floor itself may take a longer time to dry and these dryers are charged at an additional \$99.00 per day.

Our normal service fee is charged at \$295.00 and includes travel time and 30-minutes operational time.

**STAGE 3.** If your carpets and underlay are severely water damaged then it may be necessary to carefully remove your carpets and underlay to enable us to dry your underfloor. The carpets & underlay would need to be partially dried with air blowers - before lifting them.

When your underfloor is perfectly dry, new underlay will be installed (if required) and your carpets re-laid after being cleaned and sanitised.

The costs associated with this method of cleaning and restoration generally involves a quotation due to unknown factors.

### Hints & Tips

- DO – ventilate wet areas by turning on heating, air conditioning AND opening windows.
- DO – remove still water from hard surfaces by sponging and blotting.
- DO – remove saturated rugs and carpets from hardwood floors to prevent rot.
- DO – stay away from rooms with sagging ceilings.
- DO – freeze valuable books to slow mildew until slow drying can be done.
- DO – place foil, saucers or wood blocks under furniture legs to avoid carpet staining.
- DO NOT – operate electrical appliances whilst standing on wet carpets or floor.